



Tabernacle Animal Hospital

314 Medford Lakes Rd., Tabernacle, NJ 08088 | (609) 535-8400

pets@tabernacleah.com | www.tabernacleanimalhospital.com

Independently owned. Locally rooted.

Text Message (SMS) Communication Consent Form

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Tabernacle Animal Hospital would like your permission to send text messages (SMS/MMS) to your mobile phone about your pet's care. Please read this form carefully, complete the information below, check the boxes for the messages you agree to receive, and sign. **Providing consent is optional and is not a condition of receiving veterinary services.**

1. Client & Pet Information

CLIENT FULL NAME

DATE OF BIRTH (OPTIONAL)

EMAIL ADDRESS

PET NAME(S)

HOME / ALTERNATE PHONE

STREET ADDRESS, CITY, STATE, ZIP

2. Mobile Number for Text Messages

MOBILE PHONE NUMBER TO RECEIVE TEXTS

WIRELESS CARRIER (OPTIONAL)

I AM THE USER OF THIS NUMBER

☐ Yes, I confirm

3. Your Consent Choices (check each program you wish to opt in to)

- ☐ **Appointment reminders (informational).** 2 messages per appointment, reminding me of the appointment date and time and my pet's name.
- ☐ **Pet Healthcare reminders (informational).** 2 messages per healthcare event, such as wellness visits, vaccinations, medication refills, or follow-up care. Messages identify my pet and the relevant care reminder.
- ☐ **Account & Service Messages (informational).** Invoice and payment notices, records requests, and hospital closures or schedule changes (for example, weather emergencies).
- ☐ **Promotional Messages (marketing) — separate, optional consent.** Occasional offers, seasonal specials, new services, and hospital news. I understand this is separate from the care-related messages above and I may receive those messages even if I do not check this box.

Frequency: 2 appointment messages per appointment and 2 healthcare messages per healthcare event. Frequency varies for separately selected account/service or promotional messages. **Message and data rates may apply.** Automated messages; carriers are not liable for delayed or undelivered messages.

Continue to page 2 for terms, your rights, and signature.

All program choices are optional. Blank boxes or a signature alone give no new consent. Blank boxes do not cancel existing consent; use the opt-out request or reply STOP. SMS consent is one-to-one with Tabernacle Animal Hospital only. Your SMS data and consent are excluded from affiliate and non-affiliated third-party sharing for independent use.

Reply STOP to cancel or HELP for help. Customer care: (609) 535-8400 or pets@tabernacleah.com. Email and alternate phone details do not provide SMS consent.

Privacy Policy: <https://www.tabernacleanimalhospital.com/privacy-policy.html>

Terms and Conditions: <https://www.tabernacleanimalhospital.com/terms.html>



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4. Text Messaging Terms & Your Rights

- **How to opt out (cancel):** You can cancel at any time. Text **STOP** to any message from us and you will be unsubscribed. You will receive one final confirmation text. Once you opt out, we will not send further texts unless you re-subscribe. You may also opt out by calling (609) 535-8400, emailing pets@tabernacleah.com, or telling a staff member in person.
- **How to get help:** Reply HELP for customer care, call (609) 535-8400, or email pets@tabernacleah.com.
- **Consent is not required:** Your consent to receive text messages is not a condition of purchasing any goods or services from Tabernacle Animal Hospital. You may receive the same information by phone call, email, or mail if you prefer.
- **Your information:** We do not share, sell, or rent personal information, including mobile information, for third-party or affiliate marketing. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. The operational-processing limit below is the only service-provider exception.
- **Not for emergencies:** Text messaging is not monitored 24/7. If your pet has an emergency, call us or an emergency veterinary hospital directly. Replies to automated messages may not be read immediately.
- **Privacy of health information:** Standard text messages are not encrypted. By opting in, you acknowledge that messages about your pet's health may be visible to anyone with access to your phone, and you accept that risk.
- **Changes to your number:** You agree to notify us promptly if you change, cancel, or transfer the mobile number listed on this form, so that messages are not sent to a new subscriber of that number.
- **Policies:** Our full Privacy Policy and Terms are available at www.tabernacleanimalhospital.com/privacy-policy.html and www.tabernacleanimalhospital.com/terms.html, or upon request at the front desk. Supported carriers include all major U.S. carriers.

5. Authorization & Signature

By checking the box and signing below, I confirm that: (a) I have read and understand this form; (b) I am the subscriber or customary user of the mobile number listed in Section 2 and I am at least 18 years of age; (c) I give my express written consent to recurring automated texts from Tabernacle Animal Hospital at that number only for the programs checked in Section 3, at the frequencies stated there; (d) consent is not a condition of service, message and data rates may apply, and I can reply STOP to cancel or HELP for help at any time.

☐ I have read and agree to the Text Messaging Terms above and give my express written consent.

CLIENT SIGNATURE (sign by hand after printing, or type your full legal name)

DATE (MM/DD/YYYY)

PRINTED NAME

RELATIONSHIP TO OWNER (IF NOT OWNER)

Operational processing only: Service providers may transmit your request and deliver messages solely on our behalf. This narrowly limited processing does not transfer consent or permit independent use, onward sharing, or another brand's messaging.

FOR OFFICE USE ONLY

Consent received by (staff initials):

Date entered:

Client / PIMS ID:

Consent recorded in practice software:

☐

Yes

Method received:

☐

Paper

☐

Electronic / PDF

Retain this form for at least 4 years after consent is revoked, as proof of consent.

☐ **Request opt-out (optional):** Stop texts to the mobile number in Section 2. This is a separate cancellation request for staff processing and overrides any checked signup programs.

You can also reply STOP, contact customer care, or use our [online opt-out page](#). No signup consent is needed to opt out.